

Mannamead Surgery Newsletter

Oct — Dec 2018 Issue 15

If you would like to receive the newsletter electronically please visit our website and click on the link - "sign up to receive the practice newsletter"



If you wish to contribute any items of news that may be of interest to other patients, please place your suggestions in the contribution box in reception.

STAFF UPDATES

WELCOMES: We would like to welcome Karen Fenwick our new Reception Manager who will be taking over from Sue Smale who will be retiring in November after nearly 19 years with the surgery. May we take this opportunity to wish Sue a happy retirement.

LEAVING: Dr Lloyd has now retired after 25 years with the practice. As we have been unable to recruit a replacement his patients will now be spread evenly amongst the other GP's. We wish him a happy and well earned retirement.

We are sorry to have said goodbye to Rianna, one of our reception/administrative staff who after 3 years with us has moved on to a different surgery as a manager. We wish her all the best for the future.

CONGRATULATIONS: Go to Anna, one of our medical secretaries who has completed her NVQ level 3 in Business Administration.

We are now booking flu jabs in the surgery. This year there are two different vaccines for age groups under 65 and 65 and over.

We have a dedicated clinic on Saturday 3rd November from 8 am until 12.30 pm for the over 65 age group only.

Please check in the waiting room for further clinic dates as they become available.

Please call reception to make an appointment



TEXT MESSAGE REMINDERS



The surgery currently uses SMS text messages to remind patients about appointments that are already booked.

Due to the new GDPR law we are required to obtain patient consent to contact you by text message or email.

To help ensure we are contacting all patients efficiently, please make sure we have your correct mobile telephone number. We shall be checking your details are correct when you ring to book your appointments.



FLU WORDSEARCH PUZZLE

FIND THE WORDS BELOW IN THE GRID

— WORDS CAN BE DIAGONAL, BACKWARDS, VERTICAL OR HORIZONTAL IN THE GRID

- INFLUENZA
- FEVER
- SYMPTOM
- VIRUS
- COUGH
- HEADACHE
- VACCINE
- IMMUNITY
- SNEEZE
- FEVER

I	I	E	H	C	A	D	A	E	H
P	N	W	I	F	E	V	E	R	V
Q	J	F	G	C	D	A	I	K	U
R	E	N	L	O	I	C	L	C	T
O	C	B	S	U	V	C	H	N	M
R	T	C	T	G	E	I	O	W	P
P	I	L	W	H	Y	N	A	B	S
T	O	A	I	U	X	E	Z	Z	U
S	N	E	E	Z	E	Q	K	A	R
I	M	M	U	N	I	T	Y	G	I
K	L	S	Y	M	P	T	O	M	V



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Upcoming Events

Next Patient Participation Group meeting is on 10 December 2018 at 6.00 pm

If you would like to attend, please register your interest with Lorna Taylor - Practice Manager. The group enables patients to become more involved in what is going on in the practice and be able to contribute ideas about how we can improve our services where feasible.