

Mannamead Surgery Newsletter

July— Sept 2019, Issue 18

If you would like to receive the newsletter electronically please visit our website and click on the link - “sign up to receive the practice newsletter”



If you wish to contribute any items of news that may be of interest to other patients, please place your suggestions in the contribution box in reception.

STAFF UPDATES

WELCOMES

We would like to welcome three new members of staff to the reception team, Pam, Julie and Toyah. Please be patient while they are undergoing training on the front desk.

Carrie, one of our receptionists has now taken over the role of reception manager

We would also like to welcome three new locum doctors, Dr Rowland, Dr Tanner and Dr Trapp

Access Health will take on the running of the surgery from 1st July 2019.

If you have any questions, please contact the CCG. You can also email, phone or write to them to provide feedback and ask questions. Please get in touch by:

- Calling: 01803 396444
- Emailing: devon.primarycare@nhs.net



The Partners regret any uncertainty that the change of Contact Providers has caused for our patients. However we all look forward to working with Access Health to continue to provide good quality care for our patients and are reassured that the long term future of the Practice is secure

AUGUST BANK HOLIDAY

PRESCRIPTIONS

Please request your prescriptions a week in advance so we can process them early to avoid the rush.



If you are interested in making and cancelling appointments, requesting your medication without having to call us and having detailed coded access to your medical record, you can join our Online Services by coming into the surgery with ID and requesting your unique log on details



The new, simple and secure way to access a range of NHS services on your smartphone or tablet.

What the NHS App does



Use the NHS App to:

- check your symptoms
- find out what to do when you need help urgently
- book and manage appointments at your GP surgery
- order repeat prescriptions
- view your GP medical record securely
- register to be an organ donor
- choose how the NHS uses your data



We're rolling out the NHS App gradually across England now. Most surgeries will be connected by 1 July 2019.

You can check if your GP surgery is connected when you open the app for the first time. If it's not, you can register your email address, and we'll notify you when they go live. Alternatively, you can check our list of surgeries that are already connected below.

If your surgery is not connected, you can still download the app and use it to check your symptoms and find out what to do when you need help urgently.

NHS
Prescription Ordering Direct (POD)
A new and convenient way to order your repeat prescription
01752 398 533
Monday to Friday, 9am - 5pm (excluding bank holidays)
This is a one-year pilot for selected practices and, if successful, will be extended. Call the POD for more details

Contacting the Mannamead Surgery

Phone: 01752 223652

E-mail: enquiries.mannamead@nhs.net

Website: www.mannameadsurgery.co.uk

